



PRIVACY RULES, cookies and more

Privacy Policy

1. Information Collection and Use

We receive, collect, and store any information you enter on our website or provide to us in any other manner. This may include, but is not limited to:

- The Internet Protocol (IP) address used to connect your computer to the Internet;
- Login credentials (email address and password);
- Computer and connection information;
- Purchase history;
- Personally identifiable information (including your name, email address, password, and communication history);
- Payment details (such as credit card information);
- Comments, feedback, product reviews, recommendations, and personal profiles.

We may also collect session information through software tools, including but not limited to, page response times, the length of visits to specific pages, page interaction information, and methods used to navigate away from pages. When you conduct a transaction on our website, we collect personal information, such as your name, address, and email address, as part of the process. This personal information is used exclusively for the purposes outlined in this policy.

2. Purpose of Data Collection

We collect both Personal and Non-personal Information for the following purposes:

- To provide and operate our services;
- To offer ongoing customer support and technical assistance to our users;
- To communicate with our visitors and users with service-related notifications or promotional messages;
- To create aggregated statistical data and other aggregated and/or inferred Non-personal Information for use in improving our services;
- To comply with applicable laws and regulations.

3. Data Storage

Our website is hosted on the Wix.com platform. Your data may be stored through Wix.com's data storage, databases, and the general Wix.com applications, all of which are stored on secure servers behind a firewall.

Our database is hosted on the OHV.com platform, which provides us with the infrastructure to sell our products and services online. Your data may be stored on secure servers located within the EU, behind a firewall for extra protection.

4. Payment Processing

All direct payment gateways used by our company adhere to the standards set by the PCI-DSS (Payment Card Industry Data Security Standard), as managed by the PCI Security Standards Council. This council includes major credit card companies such as Visa, MasterCard, American Express, and Discover. PCI-DSS standards help ensure the secure handling of credit card information by our company and its service providers.

5. Communication

We may contact you to notify you about your account, troubleshoot any issues, resolve disputes, collect fees or debts owed, poll your opinions through surveys, send updates about our company, or as otherwise necessary to enforce our User Agreement, applicable laws, and any agreement we may have with you. For these purposes, we may communicate via email, telephone, text messages, or postal mail.

6. Cookie Policy

For information on how to manage cookie settings in various browsers, please refer to the following links:

- [Firefox Cookie Settings](https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences)
- [Internet Explorer Cookie Settings](https://support.microsoft.com/en-us/help/17442/windows-internet-explorer-delete-manage-cookies)
- [Google Chrome Cookie Settings](https://support.google.com/accounts/answer/61416?hl=en)
- [Safari (OS X) Cookie Settings](https://support.apple.com/en-gb/guide/safari/sfri11471/mac)
- [Safari (iOS) Cookie Settings](https://support.apple.com/en-gb/HT201265)
- [Android Cookie Settings](https://support.google.com/chrome/answer/95647?co=GENIE.Platform%3DAndroid&hl=en)

If you wish to opt out of tracking by Google Analytics across all websites, please visit: [Google Analytics Opt-Out](http://tools.google.com/dlpage/gaoptout).

7. Data Processing Opt-Out

If you no longer wish for us to process your data, please contact us via email at info@qonected-logistics.com or send mail to:

Qonected Mobility B.V.
Stationsplein 45
3013 AK Rotterdam
The Netherlands

This Privacy Policy is subject to updates. Please review it periodically for any changes.

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at info@qonected-logistics.com or send us mail to:

Qonected Mobility B.V.
Stationsplein 45
3013 AK Rotterdam
The Netherlands